



# MERLOT COMPASS

*Guiding Institutions' Academic Support Services*

Collection—  
Community—  
Consultation—  
Customization—

## Of MERLOT Partners' Academic Support Services

Among MERLOT's goals is to ease the burden on campus personnel in their planning and implementation of academic technology. For faculty-centered services this is accomplished by applying principles of sharing and reuse in order to capitalize on the proven successes of our academic colleagues. The philosophy behind MERLOT COMPASS is similar, except that COMPASS is focused on services for academic administrators and leaders. Through COMPASS, MERLOT can help find ways to identify and align documented successes within academic environments so others can benefit from the experience of colleagues elsewhere.

### **MERLOT's Collection for Academic Support Services**

The MERLOT Collection includes online materials that will assist managers, administrators, and leaders of educational institutions to more effectively and more efficiently plan and implement their academic support services with technology by providing easy access to quality resources. The collection includes areas such as Accessibility and Assistive Technology, Course Redesign, Hybrid and Online Course Development, Textbook Affordability, Learning Management System Planning and Implementation, and Mobile Computing.

### **MERLOT's Community of Academic Support Services**

The MERLOT Community provides a collaborative venue for comments, recommendations, and evaluations of the online resources and strategies for using technology for academic support services. Building upon the network of academic leaders will enable campuses and their academic technology staff members to better leverage resources and effective practices. MERLOT Partners can participate in taskforces and working groups for building, commenting, recommending, and evaluating the resources and strategies for using technology in Academic Support Services.

### **MERLOT's Consulting for Academic Support Services**

MERLOT Consultation recognizes that successful implementation and integration of MERLOT into campus academic support services and other projects may require outside assistance and consulting services. MERLOT Leaders are available for consulting, training, and other related services. The nature of the consulting services is based on organizational needs. Partners may request visits to a campus or meetings with MERLOT leaders at the MERLOT offices or via teleconferences.

### **MERLOT's Customization for Academic Support Services**

MERLOT Customization provides Partner Campuses and Systems a variety of tools and resources that may be customized and co-branded for their own use. These include Institutional Teaching Commons (customized MERLOT portals), communication tools like the MERLOT Seedling (e-newsletter template), social networking sites (customized MERLOT VOICES spaces), and Partner Reserve materials (marketing and training materials).

For more information, visit the MERLOT COMPASS communities at <http://www.merlot.org/merlot/communities.htm> or contact Phil Moss at [phil@merlot.org](mailto:phil@merlot.org).



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